# GREAT-WEST 

FINANCIAL

Bright tomorrows begin today.

## 2013 REPORT

Partnership. Integrity. Commitment.



## CORPORATE PROFILE

Great-West Financial ${ }^{\circledR}$ offers a wide range of life insurance, retirement and investment products and services designed to take its customers to and through retirement. Its 3,300 employees serve individuals, businesses and other private and public organizations throughout the United States, Puerto Rico, Guam and the U.S. Virgin Islands.

Headquartered in metro Denver with more than 50 offices around the country, Great-West Financial distributes products and services through its sales and service professionals and brokers, consultants, advisors, thirdparty administrators and financial institutions.

Great-West Financial provides a variety of retirement plan products and investment options as well as education, enrollment and communication services to employer-sponsored defined contribution and associated defined benefit plans. In addition, it offers fund management, investment and advisory services as well as comprehensive administrative and recordkeeping services for plan providers. Great-West Financial also offers individual retirement accounts, life insurance, annuities and executive benefits products.
Employees embody the company's values of partnership, integrity and commitment as they work with customers and intermediaries throughout the country. They pride themselves on helping Great-West Financial's 5.4 million customers create a bright financial future where retirement is only the beginning.
Great-West Financial believes it is also important to help build stronger communities. Its Community Partnership program is dedicated to giving back to the community in a variety of ways, including through a financial literacy initiative, community sponsorships, employee matching gift program and volunteer activities. In 2013 it donated $\$ 1.6$ million to communities nationwide.

A trusted partner, Great-West Financial has more than a century of financial services experience. Great-West Life \& Annuity Insurance Company (GWL\&A) and, in New York, Great-West Life \& Annuity Insurance Company of New York (together, Great-West Financial) have strong ratings from major rating agencies. For current ratings and more information, visit www.greatwest.com.
GWL\&A is an indirect, wholly owned subsidiary of GreatWest Lifeco Inc. (Lifeco) and "A Member of the Power Financial Corporation Group of Companies"®. Lifeco is an international financial services holding company with interests in life insurance, health insurance, retirement and investment services, asset management and reinsurance businesses. Its subsidiaries make it the sixth largest company by market value in the North American life insurance sector.

| POWER CORPORATION |
| :---: |
| POWER FINANCIAL CORPORATION $65.8 \%$ | GREAT-WEST LIFECO INC. $67 \%^{\text {GREAT-WEST LIFECO U.S INC. } \quad 100 \%}$| GWL\&A FINANCIAL INC. 100\% |
| :---: |
| GREAT-WEST LIFE \& ANNUITY |
| INSURANCE COMPANY 100\% |

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PRESIDENT'S MESSAGE


Our new Great-West Financial ${ }^{\circledR}$ brand and the nine initiatives of our strategic plan contributed to solid growth in 2013.

In a survey published by Plan Adviser magazine in September, 401(k) plan advisers voted Great-West Financial No. 1 in best value for price and best wholesalers. We also ranked sixth for reputation, after not placing in the Top 10 the previous year.

Improved name recognition combined with strategic initiatives contributed to a $39 \%$ increase in sales over 2012. Total 401 (k) sales rose $25 \%$, while public/nonprofit sales soared $104 \%$. With the addition of a large government client, Great-West Financial provides recordkeeping, administration or investment services to 20 of the 50 United States, more than any other provider.

Individual Retirement Account sales increased 45\% over 2012. Annuity sales through our financial institution partners jumped 93\% and sales in our Executive Benefits Markets community bank segment rose $28 \%$. Despite a decrease in retail bank life insurance sales across the United States, we maintained our No. 2 market rank with $23 \%$ market share, according to BISRA.

As noted on the following pages, our 2013 net income was $\$ 129$ million. The decrease from 2012 was mainly due to realized investment losses in 2013, primarily driven by forward settling to-be-announced security transactions, compared to realized investment gains in 2012.

Fee income increased $15 \%$ to $\$ 619$ million in 2013. Assets in the Great-West Lifetime Funds grew $44 \%$ to $\$ 5.3$ billion. The 14th largest target date fund offering in the United States, the Lifetime Funds improved their ranking to ninth in net flows among target date fund families in 2013, according to Morningstar Direct data. Managed account assets rose $32 \%$ to more than $\$ 8$ billion.

In February 2014, after more than 35 years in the business world, including 20-plus with Great-West Financial and affiliated companies, I announced I am retiring in May. In March 2014, Robert L. Reynolds was appointed President and CEO of Great-West Lifeco U.S., the holding company that owns Great-West Financial and Putnam Investments.

Mr. Reynolds - who will continue as President and CEO of Putnam Investments - will succeed me as President and CEO of Great-West Financial. We are working together to integrate Putnam's retirement business with GreatWest Financial's.

We also announced in April 2014 that Great-West Financial plans to acquire the J.P. Morgan Retirement Plan Services business. With the addition of Putnam's retirement business and J.P. Morgan's large-plan record-keeping business, Great-West Financial will have strong market share in all segments of the defined contribution market.

Raymond L. McFeetors retired as Chairman of our Board last July. R. Jeffrey Orr, President and CEO, Power Financial Corporation, was elected Chairman. Board member T. Timothy Ryan Jr. stepped down and Paul A. Mahon, President and CEO, Great-West Lifeco Inc., was elected.

On behalf of our Board of Directors, I wish to acknowledge the dedication of Great-West Financial's employees and thank our clients, advisors, consultants and business colleagues for their support. Our company's promising future is due in large part to these individuals who embody Great-West Financial's values of partnership, integrity and commitment.

## Sincerely,



MITCHELL T.G. GRAYE, President and Chief Executive Officer

FINANCIAL INFORMATION

| BALANCE SHEET <br> Dollars in Millions | 2013 | 2012 |
| :---: | :---: | :---: |
| ASSETS |  |  |
| Bonds | 18,805.6 | 18,555.9 |
| Mortgages | 3,134.3 | 2,881.2 |
| Policy loans | 4,185.4 | 4,260.2 |
| Short-term investments | 294.3 | 266.3 |
| Other investments | 96.8 | 146.8 |
| TOTAL INVESTED ASSETS | 26,516.4 | 26,110.4 |
| Cash | 7.5 | 11.4 |
| Receivables | 949.6 | 978.7 |
| Assets of discontinued operations* | 29.0 | 33.1 |
| Other assets | 1,190.1 | 1,079.5 |
| TOTAL GENERAL ACCOUNT | 28,692.6 | 28,213.1 |
| Separate account assets | 26,630.9 | 24,605.5 |
|  | 55,323.5 | 52,818.6 |


| LIABILITIES |  |  |  |
| :--- | ---: | ---: | ---: |
| Policyholder | $25,373.7$ | $24,250.3$ |  |
| General | $1,414.2$ | $1,793.4$ |  |
| Liabilities of discontinued operations* | 29.0 | 33.1 |  |
| Separate account | $26,630.9$ | $24,605.5$ |  |
| TOTAL LIABILITIES | $\mathbf{5 3 , 4 4 7 . 8}$ | $\mathbf{5 0 , 6 8 2 . 3}$ |  |
| Stockholder's equity | $1,875.7$ | $\mathbf{2 , 1 3 6 . 3}$ |  |
|  | TOTAL LIABILITIES AND EQUITY | $\mathbf{5 5 , 3 2 3 . 5}$ | $\mathbf{5 2 , 8 1 8 . 6}$ |

*Great-West Financial completed the sale of its healthcare division in 2008 to focus on expanding its financial services business. The financial information presented here reflects the discontinuation of the healthcare business.

## INVESTED ASSETS

PORTFOLIO QUALITY
(Dollars in Billions)


FINANCIAL INFORMATION

| STATEMENT OF INCOME | 2013 | 2012 | 2011 |
| :--- | ---: | ---: | ---: |
| Dollars in Millions |  |  |  |
| REVENUES | 464.1 | 422.2 | 523.2 |
| Premiums | 618.1 | 535.8 | 486.8 |
| Fee income | 7.4 | - | - |
| Other Revenue | $1,091.4$ | $1,191.5$ | $1,158.5$ |
| Net investment income | (14.1) | 116.7 | 24.5 |
| Net realized gains (losses) | TOTAL REVENUES | $\mathbf{2 , 1 6 6 . 9}$ | $\mathbf{2 , 2 6 6 . 2}$ |


| BENEFITS AND EXPENSES |  |  |  |
| :--- | ---: | ---: | ---: |
| Policy benefits | 650.6 | 682.1 | 645.6 |
| Increase in future policy benefits | 5.6 | $(66.7)$ | 18.8 |
| Interest paid or credited to contractholders | 505.7 | 519.5 | 529.3 |
| Provision for policyholders' share of earnings on participating business | 4.0 | $(0.6)$ | 2.9 |
| Policyholder dividends | 66.3 | 64.0 | 67.3 |
| Operating expenses | 747.2 | 694.5 | 633.1 |
| TOTAL BENEFITS AND EXPENSES | $\mathbf{1 , 9 7 9 . 4}$ | $\mathbf{1 , 8 9 2 . 8}$ | $\mathbf{1 , 8 9 7 . 0}$ |
| Income before income taxes | $\mathbf{1 8 7 . 5}$ | $\mathbf{3 7 3 . 4}$ | $\mathbf{2 9 6 . 0}$ |
| Income tax expense | 58.8 | 135.3 | 93.8 |
|  | NET INCOME | $\mathbf{1 2 8 . 7}$ | $\mathbf{2 3 8 . 1}$ |

## AT A GLANCE

## TOTAL ASSETS ADMINISTERED \$243.5 billion <br> INDIVIDUAL ACCOUNTS 544,000 <br> RECORDKEEPING ACCOUNTS <br> 4.9 million

RETURN ON COMMON EQUITY
6.4\%

EMPLOYEES
3,300
OFFICES
More than 50 locations across the country


## DIRECTORS AND OFFICERS

## BOARD OF DIRECTORS

R. Jeffrey Orr ${ }^{(1)(3)(4)(6)(7)}$

Chairman of the Board,
Great-West Life \& Annuity Insurance Company
Chairman of the Boards of Great-West Lifeco Inc. (Lifeco),
The Great-West Life Assurance Company (Great-West Life),
The Canada Life Assurance Company (Canada Life) and London Life Insurance Company (London Life)
President and Chief Executive Officer,
Power Financial Corporation (Power Financial)
John L. Bernbach ${ }^{(4)(5)}$
President, Engine USA
André Desmarais ${ }^{(1)(3)(4)(6)(7)}$
Deputy Chairman, President and Co-CEO, Power Corporation of Canada (Power Corporation)
Co-Chairman, Power Financial
Paul Desmarais, Jr. ${ }^{(1)(3)(4)(6)(7)}$
Chairman and Co-CEO, Power Corporation
Co-Chairman, Power Financial
Mitchell T.G. Graye ${ }^{(1)(3)(7)}$
President and CEO,
Great-West Life \& Annuity Insurance Company
Alain Louvel ${ }^{(2)(5)}$
Corporate Director
Paul A. Mahon ${ }^{(1)(3)(6)(7)}$
President and CEO,
Lifeco, Great-West Life, Canada Life and London Life
Raymond L. McFeetors ${ }^{(1)(3)(7)}$
Corporate Director
Jerry E.A. Nickerson ${ }^{(2)}$
Chairman of the Board, H.B. Nickerson \& Sons Limited
Michel Plessis-Bélair
Vice Chairman, Power Corporation
Henri-Paul Rousseau ${ }^{(1)(3)(7)}$
Vice Chairman, Power Corporation

## Raymond Royer ${ }^{(2)}$

Corporate Director

## Jerome J. Selitto ${ }^{(1)(3)(7)}$

Corporate Director
Gregory D. Tretiak ${ }^{(1)(2)(3)(7)}$
Executive Vice President and Chief Financial Officer, Power Corporation

Brian E. Walsh ${ }^{(1)(3)(4)(6)(7)}$
Chairman and Chief Investment Officer,
Saguenay Strathmore Capital, LLC
(1) Member of the Executive Committee
(2) Member of the Audit Committee
(3) Member of the Investment and Credit Committee
(4) Member of the Governance and Nominating Committee
(5) Member of the Conduct Review Committee
(6) Member of the Compensation Committee
(7) Member of the Risk Committee

## EXECUTIVE OFFICERS

Mitchell T.G. Graye
President and Chief
Executive Officer
Charles P. Nelson
President,
Retirement Services
Robert K. Shaw
Executive Vice President, Individual Markets

## Miles R. Edwards

Senior Vice President, FASCore Operations

Ernie P. Friesen
Senior Vice President and Chief Investment Officer, General Account

Joseph S. Greene
Senior Vice President and Chief Marketing Officer

Scot A. Miller
Senior Vice President and Chief Information Officer

Richard G. Schultz Senior Vice President, General Counsel and Secretary

Catherine S. Tocher Senior Vice President and Chief Investment Officer, Separate Accounts

Suzanne M. Sanchez Vice President, Human Resources


[^0]:    Great-West Financial ${ }^{\circledR}$ refers to products and services provided by Great-West Life \& Annuity Insurance Company (GWL\&A), Corporate Headquarters: Greenwood Village, CO; Great-West Life \& Annuity Insurance Company of New York, Home Office: White Plains, NY; and their subsidiaries and affiliates. "A Member of the Power Financial Corporation Group of Companies" is a registered mark of Power Corporation of Canada. Other than those owned by Power Corporation, the trademarks, service marks and design elements used are owned by GWL\&A.

